

MINUTES OF A MEETING OF THE HEALTH AND WELLBEING BOARD

THURSDAY, 11TH NOVEMBER 2020

Present:

**Mayor Philip Glanville, Hackney Council (Co-Chair)
(In the Chair)**

Dr Mark Ricketts (Chair of C&H CCG) (Co-Chair)

**Malcolm Alexander (Interim Chair of Hackney
Healthwatch)**

**Deputy Mayor Anntoinette Bramble (Cabinet
Member for Education, Young People and
Children's Social Care)**

Anne Canning (Group Director- Hackney Council)

**Dr Sandra Husbands (Director of Public Health, City
and Hackney)**

David Maher (Managing Director, C&H CCG)

**Cllr Christopher Kennedy (Cabinet Member, Health,
Adult Social Care and Leisure)**

**Tracey Fletcher (Chief Executive of the Homerton
Hospital)**

Alistair Wallace (Health and Social Care Forum)

Raj Radia (Chair, Local Pharmaceutical Committee)

**Lorraine Sunduza (Chief nurse, East London
Foundation Trust)**

**Councillor Carole Williams (Cabinet member,
Employment, Skills and Resources)**

Officers in Attendance:

Chris Lovitt (City and Hackney Public Health)

**Donna Doherty-Kelly (City and Hackney Public
Health)**

Diana Divajeva (City and Hackney Public Health)

Amy Wilkinson (City and Hackney Public Health)

Gabrielle Abadi (Hackney Council Planning)

Karol Jukubczyk (Hackney Council - Planning)

Lizzie Bird (Hackney - Planning)

Sam Parry (Hackney Council - Parks)

Also in Attendance:

**Dr Adi Cooper (Chair, City and Hackney
Safeguarding Adults Board)**

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**Raynor Griffiths (City and Hackney Safeguarding
Adults Board)**

Jake Ferguson (Hackney CVS)

Jon Williams (Hackney Healthwatch)

1 Welcome from the Chair (Chair)

1.1. The Chair welcomed everyone to the meeting.

2 Apologies for absence (Chair)

2.1 Apologies for absence were submitted on behalf of Laura Sharpe.

3 Minutes of the Previous Meeting (Chair)

3.1 The minutes of the previous meeting were agreed as a correct record.

4 Declarations of Interest - Members to Declare as Appropriate (Chair)

4.1 There were no declarations of interest.

5 Action Tracker 9 (Chair)

5.1 The Committee noted the actions taken as outlined in the action tracker.

RESOLVED:

To note the action tracker.

6 COVID-19 response (Verbal) (Dr Sandra Husbands)

6.1 Diana Divajeva updated the Board on the response, highlighting:

- A reduction in Hackney's incidence, positivity and testing rate with all three rates being in line with the London average and lower than the England average
- While testing rates generally increase with age, the positivity rates do not follow the same pattern; rates are significantly higher among females
- There was a significant difference in testing rates among all ethnic groups, indicating that some groups might be less likely to seek testing
- Success rates of contacting COVID-19 cases have increased from 73% to 80% since the introduction of the local contact tracing programme
- Hackney contact tracing data show ward differences in proportion of residents who have been successfully followed up
- Infection control measures could be more effective if people followed the guidance around self isolating.

6.2 Councillor Kennedy suggested sharing test and trace data on a regular basis via the website. Diana Divajeva told the Board that it would be possible to include top level (i.e. percent successfully followed up) in the public dashboards, as a means of motivating others to participate with contact tracing . Mayor Glanville added that there

was much work currently underway on developing the dashboard. He thanked the team for all the work carried out in this area

6.3 Deputy Mayor Bramble asked what factors impacted on variances in the percentages of those traced and contacted, whether it was an inability to trace some individuals or because there were lower cases in those areas. She asked that information on the website be more contextualised. Diana Divajeva told the Board that data was based on small numbers and when it comes down to ward level the figure becomes smaller leading to high percentages. In wards such as Cazenove and Stamford Hill the follow up was only 35%. These wards accounted for 52% of all the cases transferred. Diana Divajeva suggested a more simplified view of data with one additional line to provide context. Dr Husbands added that the reasons that it was not possible to contact some individuals were complex and required narrative to show why people do or don't engage effectively. Work was ongoing with community champions in ensuring that the community understood the test and trace mechanism and to be eyes and ears on the ground.

6.4 Councillor Williams referred to high contact rates in some parts of the borough with lower rates in other areas and how this could be interrogated to improve contact rates. She asked what other factors impacted in addition to inequality across ethnic minority groups and poverty. Dr Husbands told the Board that some of the reasons for not self isolating or engaging with Test and Trace centred on life concerns such as money, impact on their employment through taking time off, child care. The Council was gathering soft intelligence and undertaking behavioural insight work in this area to help develop a strategy.

6.5 Malcolm Alexander asked if details of ethnic background was now being routinely collected as part of test and trace. Dr Husbands clarified that ethnic category was one of the data categories used but that the data quality was not consistently good.

RESOLVED:

To note the verbal update on Covid-19

7 Community Voice (Jon Williams)

7.1 It was noted that there would not be a Community Voice section at the meeting.

8 Health and Wellbeing Strategy

8.1 Chris Lovitt (City and Hackney Public Health), introduced the report outlining a proposed approach to developing Hackney's Health and Wellbeing Strategy, with a working group with a wide membership, co-production principles and an outline of anticipated strategy development project timescales. The report also provided an update on the work of the City and Hackney Inequalities Group. Work was ongoing to refresh the City of London Strategy. As part of this it was decided to align the development timelines, given the opportunity for joint engagement, aligning some data analysis. Updates on the development of the strategy would be made, to the Board, together with the finalised report.

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8.2 It was noted that timelines involved the work of Public Health in the response to the Pandemic. Chis Lovitt told the Board that the Pandemic response was anticipated to continue for some time. The timelines would enable building in expediency to respond to the Pandemic. This would impact on health and inequalities.

8.3 Mayor Glanville stressed that there would be increased engagement in regard to the strategy with an emphasis on alignment and joint working between the City and Hackney, while recognising distinct identities. Dr Mark Rickets stressed the importance of the benefits of learning as progress is made through the process, integrating this into the agenda.

8.4 Jon Williams (Hackney Healthwatch) confirmed support for the strategy in particular around the co-production charter, but considered that there was a need to better include the voluntary sector and frontline workers.

8.5 The Board expressed its thanks to all concerned for their work in developing the strategy.

RESOLVED:

To endorse the Health and Wellbeing Strategy working group membership and proposed process for developing the strategy.

9 Hackney Healthwatch and Care Complaints Charter - Extension and Review

9.1 Jon Williams (Hackney Healthwatch) introduced the report. The charter had been signed by five key health and care organisations who pledged to improve people's experience of making a complaint when they are unhappy with their treatment or care. Each signatory was to promote the Charter across their services. The organisations committed to greater openness during the complaints handling process by ensuring people are fully informed of the progress of a complaint. Community Pharmacies had agreed to promote the strategy. Healthwatch Hackney would support the signatories to ensure they implement the charter effectively.

9.2 Malcolm Alexander reported that the Local Medical Committee had agreed to sign the charter. The charter was being redesigned slightly to cater to some of the LMC's concerns. Whilst resistant, the dentists had invited him to speak on the charter at the next meeting of the Local Dental Committee in December. The opticians had shown a more positive approach with some concerns. He expressed the hope that, within months, all healthcare providers in Hackney would sign up to the Charter.

9.3 Mayor Glanville asked whether the production of comprehensive charters and engagement was common. He said that increasingly with work with the voluntary sector there were blurred lines in terms of delivery around health and social care and asked what measures were in place to effectively supply health and social care to residents and whether the complaints process sits with the commissioner or internally. He said that the Shoreditch Trust was reflecting on a customer complaints charter that they are developing themselves. Malcolm Alexander confirmed that the model used had not been widely disseminated across London, although it had been adopted by the London Ambulance Service. Jon Williams confirmed that the system in Hackney was more collegial than in other areas and that there was a general commitment to be seen to work together. Jon Williams confirmed that complaints within the voluntary

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sector stopped within their organisations and that a conversation with HVCs on how this operated was desirable. Jake Ferguson agreed to facilitate this process.

Action: Jake Ferguson/ Jon Williams

RESOLVED:

To note the findings of the review and Healthwatch Hackney would work with each signatory to ensure the continued promotion of the Complaints process

10 Growing up in Hackney: Draft Child-Friendly Places Supplementary Planning Document.

10.1 Gabrielle Abali and Lizzie Bird presented on the draft child-friendly SPD document, designed to set the Local Plan 2033 policies in a child-friendly context, seeking to ensure that adopted planning policies maximise their benefit for all children and young people who live, learn, work and play in Hackney, aiming to give equal opportunities. On adoption it would become a material consideration in the determination of planning applications and in plan-making, providing guidance for projects outside the planning process. The recommendations of Hackney Young Futures Commission and the Hackney Youth Parliament had been drawn on in the document's preparation. The presentation focuses on:

- Working with Children and Young People
- Child-Friendly Principles for Built Environment
- Child-Friendly Design Guidelines
- Shaping my Borough
- How the document addressed the 'Key lines of Enquiry'

10.3 Deputy Mayor Bramble welcomed the document, aiming to make people more confident in enjoying their community.

10.4 Dr Rickets welcomed the document and congratulated all involved in its preparation. He stressed the importance of ensuring an emphasis on children with learning and physical disabilities in what could be hazardous environments for children. Lizzie Bird confirmed that these matters were being planned for. Gabrielle Abadi confirmed that there was specific guidance in the document to ensure that SEN needs are met.

10.5 Mayor Glanville welcomed the strategy, stating that many Council members had been involved in its preparation and members of the Board could consider how they contributed to it. He stressed the need for Board oversight of the strategy and that it be returned to the Board for monitoring to ensure that objectives are properly achieved in its implementation, with a timeline of 1-2 years.

Action: Gabrielle Abadi

RESOLVED:

To note the presentation with comments on the planning document and design guideline.

11 Parks and Green Spaces Strategy

11.1 Sam Parry introduced the strategy to be consulted on from 15th November 2020. There were 30 commitments across the themes. The Presentation covered the following areas:

- how the strategy was developed
- the vision for parks and green spaces
- working with the community
- activating parks and green spaces
- to be more environmentally sustainable
- the next ten years.

11.2 Malcolm Alexander raised the issue of fast cycling through Parks in the Borough and how this was addressed. Sam Parry stated that cyclists will be allowed into parks but that there were routes that did cause concern with initiatives now in place asking that cyclists reduce speed whilst in parks. He stated that pedestrians had priority.

11.3 Dr Sandra Husbands stated that there would be discussions with Public Health at the implementation stage of the strategy. She stressed the need for more green spaces in the Borough. Sam Parry told the Board that green infrastructure was currently being considered with work ongoing with Regeneration on this, widening entrances to create connections.

11.4 Mayor Glanville stated that Parks had a huge impact on the health and wellbeing of local people. He stressed that older people should be confident in going out as part of ageing well strategy. He referred to adventure playgrounds and what co-production was in place in regard to park activities. Sam Parry stated that steps would be taken to make it clear for local people how to put on activities. The Chair asked for a report back on implementation of the Strategy.

Action: Sam Parry

11.5 Councillor Williams welcomed the strategy, stressing the need to discuss how volunteers and apprentices could be involved in the Parks service.

12. City and Hackney Safeguarding Adults Annual Report 2019/ and Strategy 2020/25

12.1 Adi Copper introduced the report outlining the Board's new strategy for 2020/25 and the annual report for 2019/20. It focused on the new principles underpinning the strategy, its strategic priorities and how these will be delivered for 2020/21 together with key achievements and data for 2019/20. The report outlined the actions that the Board had taken in response to the COVID-19 outbreak.

12.2 Adi Cooper highlighted the following:

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- that the incidence of safeguarding risk patterns in Hackney was typical
- two safeguarding adults reviews published in the previous year that exposed areas that required improvement
- increased focus on involvement and prevention activities
- training more safeguarding champions
- work underway on improving communications.
- in relation to COVID-19, an Executive group to meet regularly to ensure all partners on the Board take their safeguarding responsibilities seriously

12.3 Jake Ferguson referred to the IOPC investigation into a recent incident involving the death of a young black man with Police involvement and that many young black people considered that such matters related to safeguarding. He considered that the Board was not doing enough to hold the Police to account in this regard. Adi Cooper told the Board that these matters were discussed at the transitional safeguarding group and future collaborative work would be required. She reported that a joint piece of work was underway around safeguarding.

12.4 Anne Canning stated that the matter was discussed at the Safety in Hackney Board with agreement to consider it in the new year. She said that 80% of stop and searches were not considered successful and that this impacted negatively on young people.

12.5 Mayor Glanville asked about measures to ensure that young people's voices are heard. He said that extensive work was ongoing across the Council and in the partnership on these issues. Adi Cooper stated that the Adult Safeguarding Task and Finish Group had gathered a lot of information to look at current initiatives and shape future events. A critical focus of the next phase of work was to work with young people in co-producing outcomes of the group. Discussions would take place with the children's partnership on this matter.

12.6 Adi Cooper stressed the need for safeguarding adults and in particular vulnerable adults to be addressed at a strategic level in the various strategies that are reviewed by the Board. As chair of the Board she offered to ensure that if there are issues around safeguarding that need linking she would undertake this, ensuring a broader prevention agenda

RESOLVED:

To note the annual report and strategy.

13. Public Questions at the Health and Wellbeing Board

13.1 Mayor Glanville introduced the report outlining the procedures for handling public questions at Health and Wellbeing Board meetings.

RESOLVED:

To confirm the procedure for public questions at the Health and Wellbeing Board.

14. Covid-19 VCs Resilience Strategy Update

14.1 Jake Ferguson told the Board that CVS was hosting an event in the following week focusing on the impact of the second lockdown, testing if there were any new

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emerging needs. He thanked the Mayor and others for agreeing to attend. There was to be a launch event for the resilience paper on 30th November. Mayor Glanville referred to the enormous contribution of the voluntary sector in the first lockdown, in particular in relation to outreach and poverty.

RESOLVED:

To note the report and forthcoming timelines

15 Date of next meeting

15.1 The next meeting was scheduled for 28 January 2021

16 Any other business that the Chair considers urgent

16.1 There was no other business.

Duration of the meeting: 4pm to 6pm